



## RothGreaves DR PTFE Release Finishes

# Frequently Asked Questions

**Do you have medical grade coatings?** Our coatings are medical grade and biocompatible.

**Do you have PTFE coating?** Our focus is providing PTFE coating services.

**What tolerances can you hold on medical device wires?** We apply a uniform finish to meet a wide variety of engineered specifications.

**What is the longest medical device wire you can coat?** The longest discrete length is 72". We also provide continuous spool to spool coating services.

**What color PTFE's do you have?** Grey and green.

**Can you mask sections of medical device wires?** Yes.

**Can you coat nitinol?** Yes.

**What is the tightest tolerance that can be held on masking?** 0.16".

**What is your current lead-time?** Our standard lead time is ten business days or less from the time the parts arrive at our facility.

**Can I expedite an order?** Yes. Please call if required.

**Do you have a set-up charge?** Yes, \$150.00 on orders less than 500 pieces.

**Can you certify your coating under a certain military spec.?** We provide a Certificate of Compliance for every order based on customer supplied specifications. This may or may not satisfy.

**Do you price out a job by the square inch, square foot, etc.?** Our price is based on profile and length.

**What is your coating thickness?** Average .0003".

**Do you need a print or sketch of the part to obtain a quote?** No, but it is recommended to get a paper quote.

**What are the operating temperatures of your coatings?** Most 500°F.

**Can you strip off old coating and re-apply new?** Yes.

**Do you have a quality department?** Yes.

**Can you coat medical device springs?** Yes.

**How do you measure coating thickness?** Our standard method is with a laser micrometer.

**What are your payment methods available?** Credit card, cash, wire transfer, check.

**Do you take any credit cards?** Yes, Visa & MasterCard.

**How do you ship?** UPS ground unless specified by customer.

**How should parts be packaged?** Bubble wrap, then tightly secured in the proper box or tube.

**Do you have any outside sales or tech people?** Yes.

**Will your coating cover up scratches or blemishes?** Our coating is capable of conforming to complex surface profiles and will cover minor blemishes.

**What is normal surface preparation?** We offer several surface preparation options we will work with you to select the one that fits your needs.

**What coatings do you offer?** PTFE base coating.

**What methods of sterilization can be used on medical parts?** ETO

**Minimum quantity required?** No requirements.

**Are you ISO approved?** No, we are not ISO certified although our quality practices allow us to supply coating services to a range of industries.

**How late are you open? What are your hours?**

Coatings Lab: 7 am - 3 pm

Office Hours: 8 am- 5 pm

Shipping Department: 7 am-5 pm



## RothGreaves

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